



Protecting Your Patients' Privacy!

That's important to Johns Hopkins HealthCare LLC. To assure you that we've taken additional security steps for our members and providers, JHHC is pleased to announce the implementation of PostX Envelope Technology beginning *March 1, 2007*.

PostX Envelope Technology is a system that encrypts your patients' health information (PHI) when sent in an email message.

The PostX Process

- ✓ JHHC sends an email containing the PHI to the provider.
- ✓ PostX scans the email for the PHI.
- ✓ When the PHI is detected, PostX automatically encrypts the email message.
- ✓ The provider receives an email containing a locked PostX envelope.
- ✓ The provider will need to register and choose a password to unlock the envelope.
- ✓ After the one-time registration, the provider can open all future encrypted email messages by entering his/her password.
- ✓ The provider can send a secure reply to JHHC, or can save the information to a secure folder.

If you would like more information about PostX, please visit www.postx.com.

If you have a problem accessing an encrypted email message, please contact the JHHC Customer Service Department at 1-800-654-9728 option 2.