### Overview

This section lists the commonly requested non-covered services that are not part of the Priority Partners benefit.

### No Referral or Pre-Authorization Required

This section lists the services that do not require a referral or pre-authorization:

- Allergy
- Audiology ≥ 21 years of age
- Blood Transfusions
- Cardiology
- Chemical Dependencies
- Dermatology
- Diabetic Education
- Dialysis
- Endocrinology
- ENT/Oral Surgery
- Gastroenterology
- General Surgery
- Gynecology
- Hematology
- Infectious Disease
- Nephrology
- Neurology
- Nutritional Counseling (up to 4 visits)
- Oncology
- Ophthalmology
- Oral Surgery
- Orthopedics
- Pain Management
- Perinatology
- Podiatry
- Routine Foot Care - PVD/DM Diagnosis Only
- Pulmonology
- Rheumatology
- Sleep Study
- Urgent Care Centers
- Urology
- Vascular

### Referral Required

This section lists the services that require a referral from the Primary Care Physician (PCP):

- Occupational Therapy initial 12 visits (≥ 21 years of age)
- Obstetrical Care (global pregnancy)
- Physical Therapy initial 12 visits (≥ 21 years of age)
- Speech Therapy initial 12 visits (≥ 21 years of age)
- Wound Clinic for initial 10 visits

### Pre-Authorization Required

This section lists the services that require pre-authorization:

- Acupuncture < 25 years of age
- Alveoloplasty/Aplasia
- Applied Behavioral Analysis
- Autologous Chondrocyte Implantation (limits)
- Back Pain Invasive Procedures (facet blocks, radiofrequency ablation)
- Bariatric Surgery
- Biodevices
- Bladder Neutering/Neutrease, Sterilization Procedure
- Botulinum Type A and B
- Breast Reduction Male/Female
- Calcium Scoring (Electron Beam Computed Tomography)
- Capsule Endoscopy
- Cardiac Rehabilitation
- Clinical Trials (including NICU trials)
- CT Heart/Angiography
- DMD/MS
- Electrophysiography
- Elevated Nitr Oxide Measurement
- Feeding Programs
- Food Supplements < 21 years of age
- Gender Reassignment Procedures
- Genetic Testing
- Home Health Aides
- Home Health Care
- Hospice
- Hyperbaric Oxygen Therapy
- Implant Devices for Hearing Loss
- Laser Therapies for Skin Conditions
- MRI of Breast
- Nerve Conduction Velocity (NCV) Studies/EMG
- Neuroimaging
- Nutritional Counseling ≥ 4 visits
- Occupational Therapy ≥ 12 visits (≥ 21 years of age)
- Orthodontics
- Osteogenic Stimulation for Fractures
- Palliative Care
- PET - Positron Emission Tomography
- Pharmacogenomics Genotyping
- Physical Therapy > 12 visits (≥ 21 years of age)
- Plastic Surgery
- Pulmonary Rehabilitation
- Pulse Oximetry at Home
- PHV/ - Phototherapy
- Rhinoplasty
- Sclerotherapy
- Sepsis
- Skin Grafting
- Speech Therapy ≥ 12 visits (≥ 21 years of age)
- TMJ Treatment
- Transplants (except corneal)
- Treatment of Acne and Acne Keloids
- Urolithiasis/Pharmacology, LAUP
- Laser Ablation of Urolithiasis
- Vascular/ Ven Ligation
- DME/Supplies < 21 years of age
- Wound Clinic > 10 Visits
- Wound Vac

### Commonly Requested Non-Covered Services

This section lists the commonly requested non-covered services that are not part of the Priority Partners benefit:

- Abortion Procedure (elective)
- Acupuncture ≥ 21 years of age
- Ambulance Outpatient, non-emergency
- Audiology < 21 years of age (refer to DHMH)
- Autopsy
- Bed Boards
- Commercial Weight Management Programs
- Cosmetic Procedural
- Dentures
- Food Supplements ≥ 21 years of age
- Grab Bars
- Hearing Aid ≥ 21 years of age
- Hearing Pads or Lamps
- Hot Water Bottles
- Ice Bags
- Immunizations for Elective Travel
- Impotence Therapy
- Interstitial Therapy
- Intestinal Replacements
- LASKK Eye Surgery
- Learning Disabilities (refer to school system)
- Massage Therapy
- Nasogastric/Endotracheal Treatment
- Occupational Therapy < 21 years of age (refer to DHMH)
- Orthodontics ≥ 21 years of age
- Physical Therapy ≥ 21 years of age (refer to DHMH)
- Podiatry - Routine Foot Care - Except PVD/DM Diagnosis Only
- Private Duty Nursing ≥ 21 years of age
- Raised Toilet Seats
- Radiation Therapy
- Speech Therapy < 21 years of age (refer to DHMH)
- Sterilization Reversal
- Trap Tables
- Ultrasound/CT Scan for Bone Density
- Vision and Mineral Supplements ≥ 21 years of age
- Wheelchair/Tray Table
- Whirlpool/Whirlpool Bed Equipment

### Non-Covered Investigational Services

This section lists the non-covered investigational services that are not part of the Priority Partners benefit:

- Breast Ductal Laserge®
- Extracorporeal Shockwave Therapy for Planter Fasciitis
- IDET - Interspinous Electrothermal Therapy
- Investigational Health Services/Equipment (not FDA approved)
- Pulse Electrical Stimulation for OA of the Knee (Transcutaneous Magnetic Stimulation (TMS))

### Resources

This section lists the resources that may be helpful in meeting the needs of the Priority Partners members:

ACU-CHER
Call 1-888-355-4243 to request a voucher to take to pharmacy

Behavioral Health and Substance Abuse
Call Beacon Health Options at 1-800-888-1965

AIDT Treatment by Specialist
Call Beacon Health Options at 1-800-888-1965

Vision Services
Contact Superior Vision at 1-800-438-8799

Adolescents (including heath visits)

Occupational, Physical, & Speech Therapy < 21 years age
Call DHMH at 1-877-463-3464

Utilization Management
Call 1-800-361-2451 or 410-424-4480

Customer Service
Call 1-800-654-9728

JHHC Website (for providers)
www.jhhc.com

Pharmacy Pre-Authorization Requests
Call Pharmacy Dept. at 1-888-819-1043, option 4

Priority Partners Website (for members)
www.prioritypartners.org

Dental Services
For adults 21 and over, call DentacQuest at: 1-888-496-9596
For pregnant women and children, call Sciion at: 1-855-914-9182

www.jhhc.com | For Providers > Policies

www.jhhc.com | For Providers > Providers

(For related medical policies, please go to: www.jhhc.com > For Providers > Policies

Additional information about Priority Partners, refer to the website at: www.jhhc.com

Effective January 2017 | This list is NOT ALL INCLUSIVE