## HEDIS 2018 Results

**Johns Hopkins Priority Partners Managed Care Organization (PPMCO)**

<table>
<thead>
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</thead>
<tbody>
<tr>
<td><strong>GOAL MET OR EXCEEDED</strong></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Immunizations for Adolescents (Combo 1)</td>
<td>89.18%</td>
<td>89.12%</td>
<td>87.10%</td>
<td>90th</td>
<td>87%</td>
</tr>
<tr>
<td>Immunizations for Adolescents (Combo 2)</td>
<td></td>
<td></td>
<td>38.44%</td>
<td>90th</td>
<td>30%</td>
</tr>
<tr>
<td><strong>MET OR EXCEEDED NATIONAL AVERAGES</strong></td>
<td></td>
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</tr>
<tr>
<td>Adult BMI Assessment</td>
<td>86.09%</td>
<td>89.58%</td>
<td>91.24%</td>
<td>75th</td>
<td>94%</td>
</tr>
<tr>
<td>Appropriate Treatment for Children with Upper Respiratory Infection</td>
<td>90.58%</td>
<td>90.76%</td>
<td>91.99%</td>
<td>50th</td>
<td>96%</td>
</tr>
<tr>
<td>Appropriate Testing for Children with Pharyngitis</td>
<td>85.85%</td>
<td>85.96%</td>
<td>86.15%</td>
<td>75th</td>
<td>88%</td>
</tr>
<tr>
<td>Avoidance of Antibiotic Treatment for Adults with Bronchitis</td>
<td>22.16%</td>
<td>25.49%</td>
<td>29.99%</td>
<td>75th</td>
<td>39%</td>
</tr>
<tr>
<td>Breast Cancer Screening</td>
<td>68.27%</td>
<td>69.17%</td>
<td>68.46%</td>
<td>75th</td>
<td>70%</td>
</tr>
<tr>
<td>Cervical Cancer Screening</td>
<td>69.30%</td>
<td>64.72%</td>
<td>63.99%</td>
<td>75th</td>
<td>71%</td>
</tr>
<tr>
<td>Childhood Immunizations (Combo 2)</td>
<td>84.51%</td>
<td>83.49%</td>
<td>79.81%</td>
<td>75th</td>
<td>82%</td>
</tr>
<tr>
<td>Childhood Immunizations (Combo 10)</td>
<td>50.00%</td>
<td>42.33%</td>
<td>46.47%</td>
<td>75th</td>
<td>48%</td>
</tr>
<tr>
<td>Chlamydia Screening in Women</td>
<td>61.47%</td>
<td>63.58%</td>
<td>63.96%</td>
<td>75th</td>
<td>71%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care - HbA1c Control (&lt;8)</td>
<td>55.08%</td>
<td>53.47%</td>
<td>49.64%</td>
<td>50th</td>
<td>59%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care - HbA1c Testing</td>
<td>89.42%</td>
<td>89.26%</td>
<td>88.08%</td>
<td>50th</td>
<td>93%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care – Poor HbA1c Control (&gt;9.0%)*</td>
<td>35.64%</td>
<td>34.00%</td>
<td>38.93%</td>
<td>50th</td>
<td>29%</td>
</tr>
<tr>
<td>Flu Vaccinations for Adults18-64</td>
<td>46.52%</td>
<td>41.67%</td>
<td>42.41%</td>
<td>50th</td>
<td>47%</td>
</tr>
<tr>
<td>Postpartum Care</td>
<td>73.65%</td>
<td>71.33%</td>
<td>69.10%</td>
<td>75th</td>
<td>74%</td>
</tr>
<tr>
<td>Timeliness of Prenatal Care</td>
<td>90.32%</td>
<td>89.33%</td>
<td>84.43%</td>
<td>50th</td>
<td>92%</td>
</tr>
<tr>
<td>Use of Imaging for Low Back Pain</td>
<td>75.98%</td>
<td>77.83%</td>
<td>77.68%</td>
<td>75th</td>
<td>78%</td>
</tr>
<tr>
<td>Use of Spirometry Testing for COPD</td>
<td>27.99%</td>
<td>29.89%</td>
<td>31.10%</td>
<td>50th</td>
<td>45%</td>
</tr>
<tr>
<td>Weight Assessment &amp; Counseling - BMI</td>
<td>70.13%</td>
<td>68.52%</td>
<td>76.40%</td>
<td>75th</td>
<td>88%</td>
</tr>
<tr>
<td>Weight Assessment &amp; Counseling - Counseling for Nutrition</td>
<td>74.34%</td>
<td>73.38%</td>
<td>73.72%</td>
<td>50th</td>
<td>83%</td>
</tr>
<tr>
<td>Weight Assessment and Counseling - Counseling for Physical Activity</td>
<td>70.13%</td>
<td>67.36%</td>
<td>66.18%</td>
<td>50th</td>
<td>75%</td>
</tr>
<tr>
<td><strong>NEEDS IMPROVEMENT</strong></td>
<td></td>
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<tr>
<td>Asthma Medication Ratio</td>
<td>64.67%</td>
<td>62.19%</td>
<td>58.92%</td>
<td>25th</td>
<td>72%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care – Blood Pressure Control &lt;140/90</td>
<td>62.63%</td>
<td>55.48%</td>
<td>56.69%</td>
<td>25th</td>
<td>76%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care - Eye Exam</td>
<td>62.85%</td>
<td>55.70%</td>
<td>38.44%</td>
<td>&lt;25th</td>
<td>68%</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care - Medical Attention for Nephropathy</td>
<td>89.42%</td>
<td>99.78%</td>
<td>86.86%</td>
<td>&lt;25th</td>
<td>93%</td>
</tr>
<tr>
<td>Controlling High Blood Pressure</td>
<td>60.18%</td>
<td>51.05%</td>
<td>53.28%</td>
<td>25th</td>
<td>72%</td>
</tr>
<tr>
<td>Medication Management for People with Asthma</td>
<td>23.72%</td>
<td>24.50%</td>
<td>25.19%</td>
<td>&lt;25th</td>
<td>51%</td>
</tr>
<tr>
<td>Pharmacotherapy Management of COPD - Systemic Corticosteroid</td>
<td>75.68%</td>
<td>66.67%</td>
<td>61.83%</td>
<td>&lt;25th</td>
<td>78%</td>
</tr>
<tr>
<td>Pharmacotherapy Management of COPD - Bronchodilator</td>
<td>83.68%</td>
<td>81.49%</td>
<td>80.91%</td>
<td>25th</td>
<td>88%</td>
</tr>
<tr>
<td>Statin Therapy for Cardiovascular Disease – Received Statin Therapy</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Statin Therapy for Cardiovascular Disease – Statin Adherence</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Statin Therapy for Diabetes – Received Statin Therapy</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Statin Therapy for Diabetes – Statin Adherence</td>
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*Note that for this particular measure (Poor HbA1c Control) lower rate equals better performance*
Ongoing Initiatives & Services

- PPMCO care management services support and promote member wellness and care of chronic conditions.

Initiatives Completed in 2016

- Adolescent Well Care
  - Invitations sent to encourage attendance for well visits for back-to-school campaign at clinics.
  - Email communication utilized.
  - Members incentivized by transportation to visit, book bags with supplies, Ravens/Nike shoe raffle tickets, and sports activities.
  - A pilot will be conducted called “College for Knowledge” which gives members age 19-21 university drawstring bags.

- Adult BMI Assessment
  - Providers received newsletter.
  - Health classes held at select participating sites.

- Breast Cancer Screening
  - Invitational letters and telephonic calls made to members to encourage clinic day attendance.
  - $25 gift cards provided for members who attend clinic days at participating radiology centers.
  - Raffle held for gift set (Mother’s Day Campaign).

- Childhood Immunizations
  - A coloring book emphasizing the importance of immunizations was distributed.
  - Members invited to Facebook chat by Johns Hopkins Healthcare medical director who provided information on the importance of immunizations.
  - Pilot will be conducted where members who receive any Combo 3 immunization will receive a coat.

- Comprehensive Diabetes Care
  - Invitational letters and telephonic calls made to members inviting them to attend clinic day.
  - Clinic days with participating ophthalmology offices held monthly
  - Members incentivized by eye glasses (as prescribed) and roundtrip transportation.

- Controlling High Blood Pressure
  - Newsletter targeted African American population based on demographic data findings.
  - Email newsletter also sent.
  - Health classes held at select participating sites.
  - Providers also received newsletter.

- Immunizations for Adolescents
  - Letters sent addressing the importance of immunizations and also identifying members’ missing immunizations.
  - Members invited to Facebook chat by Johns Hopkins Healthcare medical director who provided information on the importance of immunizations.

- Lead Screening
  - Invitational post card sent for home testing with Alegis.
  - Pilot will be conducted where members who receive lead testing will receive a coat.

- Medication Management for People with Asthma
  - Members have web-site access to games that educate them on asthma.

- Prenatal and Postpartum Care
  - Invitational post cards and emails sent to members for home testing.
  - On-site representatives were made available to assist members with scheduling.
  - Members incentivized by transportation and diapers for their children.

- Well Child Visit
  - Invitational post cards and emails sent to members inviting them to attend back-to-school campaign.
  - Clinics hosted the back-to-school campaign and the raffle for Ravens tickets.
  - Members incentivized by transportation, book bag with supplies, and Port Discovery raffle.
  - Pilot will be conducted where members who complete well child visits will receive a coat.
Initiatives for 2017

• Adolescent Well Care
  o Invitations sent to encourage attendance for well visits for back-to-school campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (June-September).
  o Members incentivized by transportation to PCP visit, book bags with supplies
  o “College for Knowledge” which gives members age 19-21 university drawstring bags at Chesapeake Health and Harriet Lane Centers (June-September).

• Adult BMI Assessment
  o Providers received newsletter.
  o Health classes held at select participating sites.

• Breast Cancer Screening
  o Invitational letters and telephonic calls made to members to encourage clinic day attendance.
  o $25 gift cards provided for members who attend clinic days at participating radiology centers.
  o Raffle held for gift set (Mother’s Day Campaign-May-June).

• Childhood Immunizations
  o A coloring book emphasizing the importance of immunizations was distributed.
  o Invitations sent to encourage attendance for immunizations for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (October-March).

• Comprehensive Diabetes Care
  o Invitational letters and telephonic calls made to members inviting them to attend clinic day.
  o Clinic days with participating ophthalmology offices held monthly
  o Members incentivized by eye glasses (as prescribed) and roundtrip transportation.

• Controlling High Blood Pressure
  o Newsletter targeted African American population based on demographic data findings.
  o Email newsletter also sent.
  o Health classes held at select participating sites.
  o Providers also received newsletter.

• Immunizations for Adolescents
  o Letters sent addressing the importance of immunizations and also identifying members’ missing immunizations.

• Lead Screening
  o Invitational post card sent for home testing with Alegis.
  o Invitations sent to encourage attendance for lead testing for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (October-March).

• Medication Management for People with Asthma
  o Members have web-site access to games that educate them on asthma.

• Prenatal and Postpartum Care
  o Invitational post cards and emails sent to members for home testing.
  o On-site representatives were made available to assist members with scheduling.

• Well Child Visit
  o Invitational post cards and emails sent to members inviting them to attend back-to-school campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (June-September).
  o Members incentivized by transportation, book bag with supplies.
  o Invitations sent to encourage attendance for PCP visit for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics October-March).
Initiatives for 2018

- Adolescent Well Care
  - Invitational text messages sent to encourage attendance for well visits for back-to-school campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (June-September). Members who attended received back pack with supplies.
  - Invitational post-cards mailed to members to attend and receive a book bag with supplies (book bags mailed to members who had a non-participating PCP)
  - Members incentivized by transportation to PCP visit
  - Members entered into a raffle for completing well visit June-September for Nike gift card
- Adult BMI Assessment
  - Providers received newsletter.
  - Health classes held at select participating sites.
- Breast Cancer Screening
  - Invitational letters/Text messages with telephonic follow-up calls made to members to encourage clinic day attendance.
  - $50 gift cards provided for members who attend clinic days at participating radiology centers.
  - Raffle held for gift set (Mother’s Day Campaign-May-June).
- Text message offering members outside of clinic day coverage area to complete service between October-November to receive $50.00 VISA card by mail.
- Childhood Immunizations
  - Letters sent addressing the importance of immunizations and also identifying members’ missing immunizations.
  - Invitations sent to encourage attendance for immunizations for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (October-March).
- Comprehensive Diabetes Care
  - Invitational letters/Text messages with telephonic calls made to members inviting them to attend clinic day.
  - Text message offering members outside of clinic day coverage area to complete service between October-November to receive $50.00 VISA card by mail.
- Clinic days with participating ophthalmology offices held monthly for HbA1c testing and Diabetic Retinopathy
- Members incentivized by eye glasses (as prescribed) and roundtrip transportation.
- Controlling High Blood Pressure
  - Health classes held at select participating sites.
  - Providers also received newsletter.
- Immunizations for Adolescents
  - Letters sent addressing the importance of immunizations and also identifying members’ missing immunizations.
- Lead Screening
  - Invitations letter/text sent to encourage attendance for lead testing for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (October-March).
- Invitational letters/Text messages with telephonic follow-up calls made to members to encourage clinic day attendance.
- Text message offering members outside of clinic day coverage area to complete service between October-November to receive $50.00 VISA card by mail.
- Medication Management for People with Asthma
  - Members have web-site access to games that educate them on asthma.
- Prenatal and Postpartum Care
  - Telephonic outreach offering Home visit by Alegis
  - On-site representatives were made available to assist members with scheduling.
  - Telephonic scheduling assistance for member not reached by on-site representative
• Well Child Visit
  ◦ Invitational post cards and text messages sent to members inviting them to attend back-to-school campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (June-September).
  ◦ Members incentivized by transportation
• Invitational post-cards mailed to members to attend and receive a book bag with supplies (book bags mailed to members who had a non-participating PCP)
• Members entered into a raffle for completing well visit June-September for tablet
• Invitations sent to encourage attendance for PCP visit for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics October-March).

Initiatives Proposed for 2019
• Ongoing member outreach for respective measures continued.
• PPMCO members are encouraged to use the Johns Hopkins “My Chart” in order to obtain test results, request appointments, and communicate with the JHCP primary care group and Johns Hopkins specialists.
• Expand Preventative screening clinic days to include HbA1c, Lead, SSI Adult and Child, and Breast Cancer Screening
• Raffles for Adolescent well child and well child members not enrolled in a participating provider for back to school or coat
• Increase Community collaboration to promote member engagement
• Improve Bi-directional data sharing capabilities

• Improving Medication adherence text campaign- provides members with an educational text and medication alerts as needed:
  ◦ HbA1c control- for member receiving medication
  ◦ Controlling Blood Pressure- Educational text with reminder alert for medication
  ◦ AMR- Improving Asthma Medication Ration

• Adolescent Well Care
  ◦ Quarterly text sent members to offer raffle of $200.00 Visa card for completing of well visit- One member who completes well visit will win. Entry into raffle is claim based. All members who complete are automatically entered (drawings March 30th, June 30th, Sept 30th, Dec 30th)
  ◦ Invitational text messages sent to encourage attendance for well visits for back-to-school campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (June-September). Members who attended received back pack with supplies.
  ◦ Invitational post-cards mailed to members to attend and receive a book bag with supplies (book bags mailed to members who had a non-participating PCP)
  ◦ Members incentivized by transportation to PCP visit
  ◦ Parents will receive incentive of Amazon gift card $25.00 for taking child to PCP appointment for the month of July

• Breast Cancer Screening
  ◦ Invitational letters/Text messages with telephonic follow-up calls made to members to encourage clinic day attendance.
  ◦ $75 gift cards provided for members who attend clinic days at participating radiology centers.
  ◦ Raffle held for gift set (Mother’s Day Campaign-May-June).
  ◦ Text message offering members outside of clinic day coverage area to complete service between September-December to receive $50.00 VISA card by mail.
  ◦ Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI
• **Comprehensive Diabetes Care**
  - Invitational letters/Text messages with telephonic follow-up calls made to members to encourage clinic day attendance. (monthly)
  - $75 gift cards provided for members who attend clinic days at participating ophthalmologist/community event centers.
  - Text message offering members outside of clinic day coverage area to complete service between September-December to receive $50.00 VISA card by mail.
  - Clinic days with participating ophthalmology offices held monthly for HbA1c testing and Diabetic Retinopathy.
  - Members incentivized by eye glasses (as prescribed) and roundtrip transportation.
  - Monthly educational text for diabetic care with monthly medication adherence alerts.
  - Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI.

• **Controlling High Blood Pressure**
  - Health classes held at select participating sites.
  - Providers also received newsletter.
  - Monthly educational text for diabetic care with monthly medication adherence alerts.
  - Telephonic outreach to members not filling medications.
  - Members who are case managed receive assistance with rescheduling appointment to PCP for BP check.
  - Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI.

• **Lead Screening**
  - Invitational letters/Text messages with telephonic follow-up calls made to members to encourage clinic day attendance. (monthly)
  - $75 gift cards provided for members who attend clinic days at participating clinic days (Adventure dental- members receive first cleaning, Community clinic days).
  - Text message offering members outside of clinic day coverage area to complete service between September-December-November to receive $50.00 VISA card by mail.
  - Invitations letter/text sent to encourage attendance for lead testing for coat campaign at participating clinics (JHH/JHCP/Bayview/FQHC/Par providers) clinics (October-March).
  - Text message offering members outside of clinic day coverage area to complete service between October-November to receive $50.00 VISA card by mail.
  - Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI.

• **Medication Management for People with Asthma**
  - Members have web-site access to games that educate them on asthma.
  - Monthly educational text for Asthma care with monthly medication adherence alerts.
  - Telephonic outreach to members not filling medications.
  - Members who are case managed receive assistance with rescheduling appointment to PCP for Asthma related health issues.
  - Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI.

• **Well Child First 15 months of life**
  - Newborn text starting at birth through age 15 months. Text provides bi-monthly text to parent on milestones encouraging well visits and immunizations.
  - Educational letters for members not reached by text.
  - Increase Provider collaboration and education- Onsite training provided to FQHC and high volume providers be PPMCO-CMO and QI.

• **SSI Adult/Child**
  - Telephonic outreach with scheduling assistance.
  - Quarterly text message on education of well visits.