### Overview

- To verify benefits coverage call 800-654-9728
- All services rendered by non-participating providers require preauthorization
- For additional information about Priority Partners, refer to the website ppmco.org
- Cardiology Advanced Imaging and High Tech Radiology codes are managed by eviCore
- Laboratory Tests codes are managed by eviCore

### Care Coordination

Priority Partners members do not need a referral to see an in-network specialist. For the best coordination of your care, you still should see your PCP. Your doctor can refer you to a specialist that is right for you and advise you on your next steps.

### Pre-authorization

Your provider must ask for and receive approval before you receive certain care. Priority Partners will review the service, drug or equipment for medical necessity.

### Pharmacy Preauthorization Requirements

All medication and pharmacy-related preauthorization requirements and related prior authorization forms may be found here.

### No Preauthorization Required

Priority Partners does not require pre-authorization when you receive the services listed below or when you go to an in-network specialists listed below.

### Self Referral Services

- Doctor’s check of a newborn baby
- School-based Health Centers Assessment for Placement in Foster Care
- Certain Specialists for Children
- Genetic Testing refer to eviCore guidelines above
- Cardiology Advanced Imaging and High Tech Radiology codes are managed by eviCore
- All services rendered by non-participating providers require preauthorization

### Preauthorization

The following services require pre-authorization from Priority Partners before they will be covered.

### Site of Service Preauthorization Required

- Select Surgical Procedures
- Sleep Studies – 18 years of age and older

### Resources

This section lists helpful resources for Priority Partner’s members.

#### Customer Service
Call 800-654-9728

#### Priority Partners Website
www.ppmco.org

#### Freestyle Glucose Meter
Call 866-224-8892 to request a free meter

#### ADHD Treatment by Specialist
Optum 800-888-1965

#### Dental Services
For adults 21 and over, call DentaQuest: 888-696-9596
For pregnant women and children, call Scion: 855-934-9812

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*For related JHHC Medical Policy visit [www.hopkinsmedicine.org](http://www.hopkinsmedicine.org)*

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**Note:**

This list is not all-inclusive. Please consult the website ppmco.org for the most comprehensive list of services.